



# CAROL CONNECT - (2C)



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# SUPOORTE CAROL

## Carol Connect (2C)

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# CONHEÇA NOSSOS CANAIS Usando chave de busca suporte carol

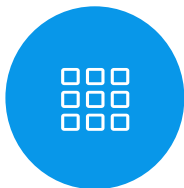


[Documento de referência Suporte Carol](#)



[TDN Agenda de eventos Tira dúvidas](#)

[Canais YouTube "How To TOTVS SUPORTE CAROL"](#)



[KCS Knowledge Centered Service](#)





**01**

# Introdução O que é o Carol Connect (2C)





# SUPOORTE CAROL - CAROL CONNECT (2C)



- O que é o 2C
- Como instalar (<https://github.com/totvslabs/2c/releases>)
- Importância de atualizar a versão do Carol Connect

TOTVS CAROL

### Carol Connect (2C) Authentication

Please input your Carol.ai credentials to continue.

Organization \*

Your organization's name in Carol.

Username \*

The username you use to log into Carol.

Password \*

Login



# SUPOORTE CAROL - CAROL CONNECT (2C)



- **Como acessar o Carol Connect instalado no Cloud TOTVS**

The screenshot displays the T-CLOUD management interface. At the top, there's a navigation bar with 'T-CLOUD', a 'Conta:' dropdown, and utility icons for 'Notas', 'Ações', and notifications. Below this, two environment cards are visible: 'Ambiente Operacional' for 'Desenvolvimento' and another for 'Produção CAROL C...'. The main content area shows 'LINHA ZC' with '2 ambiente(s) deste produto'. A specific environment card for 'Produção CAROL CONNECT' is highlighted, with a sub-menu containing 'MEU AMBIENTE', 'BANCO DE DADOS', 'LOGS', 'BACKUP', 'MONITORAMENTO', and 'AÇÕES EXECUTADAS'. The 'Ações' section is active, showing 'Informações do ambiente' and 'Portas de acesso'. A table lists environment details:

Informações do ambiente	
Carol Connect URL - Aplicação	http://..._cloudtotvs.com.br:8880
Carol Connect URL - Administração	http://..._cloudtotvs.com.br:8881
Carol Connect URL - Versão	3.6.7

Below the table, a message states: 'Não há ações disponíveis para exibir.'



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## Como realizar a conexão no Carol Connect - (2C)



# Carol Connect (2C) Conexão

## Carol Connect (2C)



### Permissões de usuário do Banco de Dados

- Usuário com permissão de leitura e escrita
- Concessões necessárias: Create Table, Create Sequence, Create Trigger e Create Index

### Requisitos Servidor

- Ambiente (Windows ou Linux) com pelo menos 100 GB de disco rígido, 4 GB de memória RAM e acesso à Internet sem proxy. Se houver uma tabela com dados grandes de registros como imagens, é altamente recomendável ter 8 GB de memória RAM.
  - Um ambiente exclusivo para evitar concorrência com outros sistemas.
  - A URL .carol.ai deve ser liberada no servidor de firewall\* (se aplicável).
-





# Carol Connect (2C) Conexão

## Carol Connect (2C)



TOTVS CAROL 2C - Carol Connect Database Manager Status ?

2C / Data Model Add

### Add a new Database

Database type | **Configure** | Connect

Select a Database type Cancel Next: Configure

Select the database type: \*

Oracle SQL Server PostgreSQL

MySQL OpenEdge Directory

MongoDB

Select the Environment and Carol Connector you want to sync with:

Connection Name \*

Give this connection a simple alias

Carol Environment \*

Carol Connector \*

**Carol Authentication**

Connector Token  Save

or Generate connector token



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# Tela de Status





[2C](#) / Carol Connect Status

## Carol Connect Status

Current Status **OK**

Verified at **03/05/2024 17:57:25**

- ✓ Connection p12 is online.
- ✓ Connection shared is online.
- ✓ Carol API is online
- ✓ Queue table carol\_3c\_queue is OK.
- ✓ Connector token to environment b050bee0379d47d28a437d863a2d0f5c with id a0365ce28b4f452fa72ef3c309954c25 is OK.
- ✓ Connector token to environment 68c63ca3866542168f3774e7c0a7355c with id 0c707be3f8574e34ac177790798a555e is OK.

Last 7 days (Click to see more details)



Current Status **ERROR**

## Verified at 03/04/2024 10:47:23

- ✗ Trigger to event insert with name carol\_3c\_tg\_dbo\_sra020 to entity SRA020 not found.
- ✗ Trigger to event update with name carol\_3c\_tg\_upd\_dbo\_sra020 to entity SRA020 not found.
- ✗ Trigger to event delete with name carol\_3c\_tg\_del\_dbo\_sra020 to entity SRA020 not found.
- ✓ Connection '██████' is online.
- ✓ Connection Service is online.
- ✓ Carol API is online
- ✓ Queue table carol\_3c\_queue is OK.
- ✓ Queue table carol\_3c\_queue is OK.
- ✓ Connector token to environment de2e40fd80434fa18485e492500c16a2 with id 112e0bcbc8e3418cb3132744be195eb1 is OK.
- ✓ Connector token to environment 552afade40d14536b0f74c0bc9b423df with id 9999227a5c784331bdd0e5f86b1d1110 is OK.
- ✓ Trigger to event insert with name carol\_3c\_tg\_dbo\_sra010 to entity SRA010 is OK.
- ✓ Trigger to event update with name carol\_3c\_tg\_upd\_dbo\_sra010 to entity SRA010 is OK.
- ✓ Trigger to event delete with name carol\_3c\_tg\_del\_dbo\_sra010 to entity SRA010 is OK.
- ✓ Trigger to event insert with name carol\_3c\_tg\_dbo\_srj010 to entity SRJ010 is OK.
- ✓ Trigger to event update with name carol\_3c\_tg\_upd\_dbo\_srj010 to entity SRJ010 is OK.
- ✓ Trigger to event delete with name carol\_3c\_tg\_del\_dbo\_srj010 to entity SRJ010 is OK.



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# Logs



The screenshot shows a Windows File Explorer window with a dark theme. The left sidebar shows the navigation pane with 'CarolConnectWi' selected. The main pane displays a list of files and folders. A red arrow points to the 'logs' folder. The table below represents the data shown in the main pane.

Nome	Data de modificação	Tipo	Tamanho
3c-pending-transaction	26/10/2023 12:30	Pasta de arquivos	
db	03/05/2024 18:04	Pasta de arquivos	
jdk	26/10/2023 12:30	Pasta de arquivos	
logs	03/05/2024 09:26	Pasta de arquivos	
payloads	06/03/2024 10:30	Pasta de arquivos	
2c	14/07/2023 16:40	Arquivo em Lotes do...	1 KB
application	27/10/2023 16:50	Arquivo Fonte Yaml	1 KB
carol2cservice	14/07/2023 16:40	Aplicativo	360 KB
mdm-2c-app-3.6.7	14/07/2023 16:40	Executable Jar File	91.875 KB
migrationScript	14/07/2023 16:40	Arquivo em Lotes do...	1 KB
serviceinstall	14/07/2023 16:40	Arquivo em Lotes do...	1 KB
serviceremove	14/07/2023 16:40	Arquivo em Lotes do...	1 KB
testCarolCertificationPath	14/07/2023 16:40	Arquivo em Lotes do...	1 KB
testCarolConnection	14/07/2023 16:40	Arquivo em Lotes do...	1 KB
Windows Service README	14/07/2023 16:40	Documento de Texto	1 KB



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# Dúvidas ?

# OBRIGADO





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 [totvs.com](https://totvs.com)


 [@totvs](https://www.instagram.com/totvs)


 [@totvs](https://twitter.com/totvs)

 [@somostotvers](https://www.instagram.com/somostotvers)

 [/totvs](https://www.youtube.com/totvs)

 [/totvs](https://www.twitch.tv/totvs)

 [totvs.store](https://totvs.store)

 [company/totvs](https://www.linkedin.com/company/totvs)



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**Quando colaboramos somos mais fortes**

**#SOMOSTOTVERS**

